## Appendix A: Corporate Risk & Opportunity Register Q2 2016

Risk Identification Number (RIN)	Risk Description	Risk Type	Possible Consequences	Current Controls	Risk Score	Mitigating Actions	Residual Score	Risk Owner	Direction of Travel
CR1	Failure to implement fully the councils medium term financial strategy including the delivery of planned budget reductions	Economic	Financial Savings not achieved resulting in inyear overspends with pressure on following year budget and reserves depleted more quickly than planned. Reductions in service and/or drop in quality of delivery leading to JR and damage to Council's reputation. New legislative requirements not being met and uncertainty over being able to deliver and/or implement future large projects. Potential for infrastructure to deteriorate.	<ul> <li>Monthly budget monitoring processes for Heads of Service and Directors with particular focus on agreed savings delivery.</li> <li>Ensure key programmes of activity (particularly linked to savings / downsizing) are adequately resourced.</li> <li>Quarterly Money Matters budget monitoring reports, MTFS, reserves and Treasury Management reports presented to members (includes capital).</li> <li>Management Team actions to monitor key areas of expenditure and consider remedial courses of action to address budgetary pressures.</li> <li>Robust Medium Term Financial Strategy and Plan, updated to reflect variations to resource and demand assumptions. Reserves regularly monitored and reviewed.</li> <li>Resources allocated to Base Budget Review. Rebalance budget savings via an ongoing risk assessment.</li> </ul>	25	<ul> <li>Implementation of recommendations (Base Budget Savings Options and from scheduled Zero Based Review activity) from the Base Budget Service Review to be considered by members.</li> <li>Appropriate consultation to take place.</li> <li>Improve commercial and financial acumen.</li> <li>Continuously revalidate budget assumptions.</li> <li>Initial brief for council's business and operating model has been agreed by Cabinet and progress reports to be presented to the Political Governance Working Group.</li> <li>Work progressing by PWC in reviewing the Councils MTFS/Statutory Services review with a report going to October Cabinet</li> <li>Develop a future public service model for Lancashire in conjunction with its partners – stakeholder engagement plan in place and briefings being delivered by PWC.</li> <li>Development of response to the Treasury and DCLG regarding the implementation of business rate retention and future needs assessment/allocation formula.</li> <li>Communicating with stakeholders to ensure an understanding of the councils financial position and need for change</li> <li>Communicating specific proposals and service developments in the context of the financial scenario</li> <li>Programme Office supporting services to deliver savings and bring forward savings wherever possible</li> <li>Outcome of property strategy consultation was presented to Cabinet in September</li> <li>15/16 outturn reported to Cabinet in July and reflected in revised MTFS. Reserves position and Q1 revenue monitoring was agreed by Cabinet in September 16.</li> </ul>	16	Section 151 Officer	As time progresses the risk to some extent reduces. However, the risk cannot be fully mitigated until all the necessary enabling decisions have been taken and the relevant budget options have been realised.
CR2	Risk to the ongoing longer- term Financial Viability of the County Council	Economic/ Political/So cial	Problems stored up for the future as a combination of delivery issues in CR1 and further national funding reductions causing minimum reserve position not to be maintained with the risk of not being able to set a balanced legal budget	Base Budget Review has identified the risk of the County Council not being able to meet statutory obligations by 2018/19. The actual timing of when this situation may occur will be identified from the various monitoring and review process outlined in CR1 above	25	<ul> <li>Zero Based Review activity will determine the scope for additional savings in all remaining services within the County Council (ongoing).</li> <li>Links to Combined Authority work including Healthier Lancashire programme with the NHS as to any opportunities / additional pressures (ongoing).</li> <li>Lobbying – Treasury and DCLG by utilising ongoing existing networks MP's / Members, LGA,</li> </ul>	25	MT	Level

		in future years.			<ul> <li>CCN, SCT (ongoing) – met with DCLG in July outlining financial position and outlook. Also explained PWC work and will meet again when this is available.</li> <li>Funding Model – Review of borrowing Strategy &amp; Treasury Management Strategy (Q1 2016)- going to Cabinet in October 16.</li> <li>Initial brief for council's business and operating model has been agreed by Cabinet and progress reports to be presented to the Political Governance Working Group.</li> <li>Report on the Councils future operating model will be reported to Cabinet in December 16.</li> <li>Develop a future public service model for Lancashire in conjunction with its partners.</li> <li>Development of response to the Treasury and DCLG of future needs assessment/allocation formula.</li> <li>Communicating with stakeholders to ensure an understanding of the councils financial position and need for change</li> <li>Communicating specific proposals and service developments in the context of the financial scenario</li> <li>Outturn position for 15/16 better than originally anticipated. This along with additional review of revenue commitments has enabled additional money to be available in the transitional reserve in supporting the revenue budget for 17/18.</li> </ul>			
CR4	Delivering organisational transformation including capacity and resilience	The failure to clearly implement the draft corporate strategy that sets out our vision, aims and priorities could result in a lack of purpose, direction and have an impact on service delivery and produce an adverse external audit report. The new structure that seeks to provide the ability to join up our services in a new way may not be fit for purpose. Ineffective employee engagement and buy in. A fall in staff morale could increase sickness absence and stress. Loss of knowledge and skills due to turnover puts demand on remaining staff which can expose the council to key person dependency and the risk of poor resilience.	<ul> <li>The draft corporate strategy has now been amended to reflect the consultation outcomes and has been to full council.</li> <li>The draft corporate strategy is being used to inform the development of the property review and proposed neighbourhood plans.</li> <li>As part of the base budget review process options for service delivery and redesign have been developed including proposals to stop some services.</li> <li>Management Team approval of all new appointments and cessation of temporary staff contracts.</li> <li>Senior Management Development programme implemented.</li> <li>Positive employee communication and engagement.</li> <li>Wellbeing initiatives and support for managers and employees.</li> <li>Introduced a new scheme of delegation for heads of service.</li> </ul>	16	<ul> <li>The corporate strategy has been amended to reflect the consultation outcomes and subject to amendment approved by full council. This process is on-going.</li> <li>Interim structures to reflect the base budget review options are being developed.</li> <li>Property strategy and accommodation review being progressed and approach to neighbourhood plan being developed.</li> <li>Independent challenge</li> <li>See specific actions in relation to other risk entries i.e. Ofsted inspection</li> <li>Use of transformation reserves to fund temporary staffing</li> <li>Property review – preparatory work on planned premises closures</li> <li>Implementation of recruitment and retention strategies</li> <li>Defining new service models across the organisation</li> <li>Adults service transformation – recruitment of temporary staff</li> <li>Children's services transformation – implementation of the framework contract and appointment of temporary staff</li> <li>Extensive information is made available through</li> </ul>	12	MT	Level

						the councils website which is also used by the customer service centre as a core council information resource			
CR5	Failure to adequately protect and safeguard children	Social	Children are put at risk of harm.	<ul> <li>MASH hub.</li> <li>Serious incident reporting.</li> <li>Quarterly safeguarding report, to include LSCB.</li> <li>SCR learning shared.</li> <li>Case file audits.</li> <li>Multi-agency inspections.</li> <li>Supervision with HOS.</li> <li>Performance Data</li> </ul>	25	<ul> <li>Post Improvement Inspection Board with Independent Chair appointed.</li> <li>LSCB membership of Improvement Board and acting as critical friend.</li> <li>Post Inspection Improvement Plan.</li> <li>Review of all CiN cases using internal and external capacity.</li> <li>Social Work Recruitment Strategy.</li> <li>Peer Challenge.</li> <li>Newton Europe review of pathways.</li> <li>Established new QA system - developed risk sensible model develop CIN teams.</li> <li>LSCB have established new QA system including multi-agency case file audits.</li> <li>Monthly compliance recording of Strategy Meetings.</li> <li>Strengthen quality assurance role of Independent Reviewing Officers.</li> <li>Management Team approval of 15 additional IRO posts and 3.5 additional Quality and Review Manager posts post inspection.</li> <li>IRO completion of mid-point checks on case files.</li> <li>Prepared for and supported Ofsted inspection of children in need and child protection cases that took place early September</li> <li>Serious case review rota in place</li> <li>Lancashire Safeguarding Children's Board to review the referral process</li> <li>Completed diagnostic of MASH &amp; Contact &amp; Contact and Referral assessment Centre</li> </ul>	16	Director of Children's Services	SW recruitment has improved. Senior managers are now working in districts. Independent Board Chair appointed. CSC remodelling including new CIN Hubs and PPA teams. 2 qualified social workers now working in Customer Access Service to ensure appropriate referrals to CSC and timely response to S47 enquiries.
CR6	Failure to comply with statutory requirements and duties relating to children looked after, children in need and children leaving care.	Legal/ Political	LA is legally and possibly financially liable, judicial review. Further OFSTED intervention.	<ul> <li>Corporate legal oversight.</li> <li>Quarterly safeguarding report.</li> <li>Serious incident reporting.</li> <li>Serious case review learning.</li> <li>Peer review and challenge.</li> <li>Stronger management oversight in Districts.</li> </ul>	25	<ul> <li>Monthly compliance recording of Strategy Meetings and S47 Enquiries.</li> <li>LSCB have established new QA system including multi-agency case file audits.</li> <li>Revised audit framework to be launched on 13 May 2016, will strengthen management grip and quality assurance of practice.</li> <li>Back to basics SW practice training.</li> <li>Locality Practice Improvement Meetings.</li> <li>Develop PPA Teams.</li> <li>Prepare for Ofsted inspection of children in need and child protection cases early September</li> </ul>	16	Director of Children's Services	Compliance reporting shows multi-agency Strategy Meetings are taking place in the majority of cases.
CR7	Failure to recruit and retain experienced Social Work staff Failure to recruit and retain Independent	Organisatio nal	Inability to deliver effective services. High caseloads. Lack of management oversight. Increased staff turnover. Increased agency spend.	<ul> <li>Vacancy monitoring. Recruitment strategy. Quarterly safeguarding report.</li> <li>Reliance on agency staff risk of high staff turnover and inconsistency of practice. CYP experience frequent changes of IRO. Lack of consistent</li> </ul>	25	<ul> <li>Additional funding envelope. Enhanced recruiting         <ul> <li>vacancies being filled with a high proportion of newly qualified staff. Newton Europe pathway review. Increased focus on retention.</li> </ul> </li> <li>External agency contract to look at CIN cases and work following MASH</li> </ul>	16	Director of Children's Services	Recruitment is ongoing to include USPs and IRO Service  Improving Social Work recruitment is

	Reviewing Officers.  Failure to recruit and retain experienced BSO staff.			<ul> <li>IRO oversight of Care Plans and CP plans. Impact on the budget - cost of agency staff.</li> <li>Insufficient BSO support resulting in increased administrative tasks for managers and practitioners.</li> </ul>		<ul> <li>Vacancy monitoring. Interim revised structure agreed with additional new posts.</li> <li>Framework agreement in place</li> </ul>			now at the levels within the original funding envelope prior to the £5M and recruitment is continuing
CR8	Reputational damage and risk of Direct Intervention by DFE.  Negative media exposure.	Reputation	DFE manages services directly and removes them from the LA. Commission arrangements brought in.  Loss of reputation. Impact on partner agencies.	<ul> <li>Safeguarding and Audit arrangements. Direct management oversight of services.</li> <li>Media planning around key issues and Serious Case Reviews. Scrutiny of key reports and information. Communication with Comms Team.</li> </ul>	25	<ul> <li>Post Improvement Inspection Board with Independent Chair appointed. Post Inspection Improvement Plan. Senior management input into each of the 3 Children Social Care Districts. Review of all CiN cases using internal and external capacity. Social Work Recruitment Strategy. Peer Challenge. Newton Europe review of pathways.</li> <li>The council has been issued with an Improvement Notice by DFE which is the lowest level of implementation.</li> <li>Communication planning surrounding publication of Serious Case Reviews. Two way communication between LSCB and partner agencies.</li> <li>Additional IRO and Advanced Practitioner posts</li> </ul>	c	Director of Children's Services	Positive - given feedback from OFSTED and appointment of Independent Chair  Risk remains high given high profile of SCRs in the media.
CR12	Failure to implement/maint ain systems that produce effective management information  Failure to improve quality of data in Liquid Logic's systems (LCS/LAS)  Operational failure in the main IT Computer Suite (T101)	Organisatio	Ineffective collection, collation and input of data Ineffective use of business intelligence, resulting in the inability to identify and respond to changing trends and inform strategic decisions. Impact on strategic planning, understanding and management demand e.g. around demographics and ageing population profile Ineffective reporting arrangements.  Statutory returns will be compromised, so incorrect performance will be reported nationally.  OFSTED/CQC/LGA and other external organisations will be using inaccurate information to judge performance.  Service planning and management will be	<ul> <li>Information management strategy.         Data Quality processes. Oracle. Local Information Systems. Corporate performance information. JSNA and other needs assessments     </li> <li>Weekly provision of information to operational managers. Monthly Performance Books or dashboards provided to Start Well Management Team and Adults Leadership Team.             Use of exception reports to flag up data quality issues.</li> <li>Over £200k has been invested to improve the back-up services for T101 to improve reliability.             However, there are still potential risks regarding A/C cooling, maintenance of UPS units and insurance requirements regarding fire alarm links</li> </ul>	15	<ul> <li>LGA peer review later in the year</li> <li>External support to focus on Children's Services data issues. Introduction of new governance arrangements for children's services. Introduce a new performance management framework that is aligned to draft corporate strategy. Agree performance, financial data and intelligence required for all levels within the County Council. Agree milestones and metrics.</li> <li>Project Accuracy being supported by Newton Europe, SRO and close involvement of Business Intelligence.</li> <li>Developing improvement plan that includes culture and assurance. The plan will include systems such as Controcc and LAS</li> <li>Performance sub-group reporting the Improvement Board Chair</li> <li>Additional temporary resource employed within Business Intelligence to provide reports for Project Accuracy 2.</li> <li>Multimillion pound refurbishment programme including upgrading the electrical infrastructure of county hall complex - to improve the reliability of</li> </ul>		ИT	Level

			severely compromised.  Reliance on uninterrupted operation of T101 cannot be over emphasised. Power up following an uncontrolled failure takes 5 times longer than after a controlled shutdown.  Impact on service delivery			the IT Suite.			
CR15	Delivering new waste management arrangements  Delivery of BOP 046 and GRLOL Transformation  Delivery within 16-17 budget	Economic Environme ntal Reputation al Legal	Excessive transitional costs. Excessive operating cost. Operational hazards and liabilities. Health and Safety issues. Permit non-compliance. Increased landfill/reduced recycling. Public disillusionment regarding recycling services. Impacts on WCAs and LWP. Employee and Union claims. Impacts  Potential for budget overspend based due to following attributing factors: Initial calculation of waste budget (and MTFS); Increased and uncertain in year company operating costs; One off and uncertain company transitional costs; uncertainty with regards to delivery of operational changes (i.e. odour management systems, insurances)	<ul> <li>LCC strategic leadership of waste company. LCC HR, Legal and Financial support. Programme office monitoring of savings targets. Regular liaison with Environment Agency. Cabinet Member briefing. Union consultation. Regular liaison with WCAs and Blackpool Council. Communications strategies</li> <li>Regular budget monitoring and forecasting exercises. Monthly monitoring meetings. Direct financial support to waste service. Dedicated liaison with waste company.</li> </ul>	16	<ul> <li>Approval of GRLOL structure by Board and Employment Committee. Staff consultation and notice of redundancy. Review and reconsideration of operating proposals. Submission of permit modification</li> <li>Review calculation of waste budget with finance. Development of detailed company operating and transition costs. Capitalisation where possible of transitional costs. Potential to reduce operational cost over and above GRLOL model. Potential delivery of additional one-off savings</li> <li>Potential for increased diversion from landfill at reduced costs. However, an increase in residual waste arisings of 4% is being forecast (compared to a previously assumed 1%) which is resulting in forecast overspends. This is partly offset by forecast underspends in a number of other areas including garden waste composting. The high cost of insurance premiums at the waste recovery parks, and deflated markets for the sale of recyclable materials, continue to put pressure on the waste budget.</li> <li>Commencing process to obtain external value of assets</li> </ul>	12	Head of Waste Management	Need for implementation of formal and legal processes increases time taken to deliver transformation and subsequently increases risk. Elements of risk will reduce further as each stage of transformation is completed.  Upward. Clear potential exists to reduce various budget costs but realisation of these cannot be assumed to be guaranteed at this stage. Current monitoring identifying potential overspend
CR16	Management of the County Councils Assets	Organisatio nal	Failure to maintain council owned assets and buildings.  Inability to deliver in the timescale required and impact on organisational ability to achieve savings  Failure to timely deliver a smaller more affordable property portfolio and associated savings.	<ul> <li>Effective planning and programming method of delivery. Management of organisational transition and effective engagement with operational services</li> <li>Manage health and safety risks of customers and staff and ensure budgets are managed effectively to maintain assets to a satisfactory standard.</li> <li>Consider and manage risks</li> </ul>	16	<ul> <li>Asset Management Strategy and accommodation review</li> <li>Establishment of a Premises Compliance Team</li> <li>Short-medium term facilities management strategy defined to deliver the spike in resource demand during the organisational transition period</li> <li>Property Strategy - Ongoing work to develop initial recommendations and to undertake public consultation continues. Multi-service working ensures the relevant professional input, including communications. Following Cabinet approval delivery of Neighbourhood Centres will be</li> </ul>	12	Head of Asset Management/ Head of facilities Management	Stable – risks are significant but currently managed

		Inability to deliver service plans and savings effectively within required timescales, risks to service delivery across a number of services. Due to the high profile of Property Strategy (Neighbourhood Centres) delayed delivery could have reputational effect. Legal or public challenges.	associated with redundant properties. Planned maintenance approach. Risk assessments and regular H&S inspections. Presently undertaken by various operational service areas.  • Delivery of Property Portfolio Rationalisation Programme (PPRP) is being managed by the programme board. Asset Management Service are working to specific timescales for the public consultation and delivery of recommendations to Cabinet. Office rationalisation is ongoing and is being managed by the PPRP team as a whole. Risks for each part of the project are registered and reviewed by the PPRP team and Board on a regular basis, reporting to Management Team separately.  • Communications strategy for property strategy		<ul> <li>undertaken by the wider PPRP team.</li> <li>Communicating with stakeholders to ensure an understanding of the councils financial position and need for change</li> <li>Communicating specific proposals and service developments in the context of the financial scenario</li> <li>Libraries – public consultation has taken place to help inform service design and future strategy.</li> <li>Report presented to Cabinet in September 16.</li> </ul>	
Care (Winter the according popul adults Learni Disabi secure in-pat	lity from e hospital ient beds ommunity	Increased pressure on the adult social care budget. Resettlement from hospital to community health and social care packages shifts the funding responsibility from solely NHS to a shared responsibility between CCG's and LA's to fund these high cost intensive health and social care packages. LCC may not be able to afford these new packages of care in the current financial climate. There is a National Plan to facilitate discharge therefore there is a reputational and political risk in not achieving as Lancashire is identified as a National Fast Track programme for this work due to the high number of Lancashire residents currently in in-patients LD hospitals. The closure of Calderstones hospital is part of this national plan. Failure to agree locally a reasonable figure for a dowry that is planned to	There is a governance structure for the Fast Track programme through the Fast Track Steering Group with representation from LCC Director Adult Social Care and HoS Commissioning working alongside SRO's from NHS and CCG's in order to achieve agreement on financial issues including the dowry and any future agreement for a pooled budget. There are identified work streams each with a defined action plan with leads identified from commissioners across Lancs. Work streams are monitored by the Steering group in addition to oversight by NHS England. The trajectory for possible discharge Sept 15- Mar 19 is to be carefully monitored so appropriate development and procurement of suitable housing and care can be planned for.	16	<ul> <li>Improved engagement with procurement colleagues to ensure due process is followed operationally in meeting the needs of this population.</li> <li>Lancashire's Fast track plan identifies the implementation of a revised model of care for people with LD improving crisis support through multi-disciplinary teams.</li> <li>This approach is aimed at reducing admissions and supporting providers to maintain a person's tenure in their chosen house rather than re-enter hospital.</li> <li>The plan commits to securing improved and alternate care and housing solutions for this population with the aim of creating shared tenancies with back ground support, rather than the current single tenancy model currently used, which will be more cost effective. There are plans to stimulate the provider market to inform innovative solutions to providing for these peoples care</li> <li>Health covering the costs from transformation fund whilst developing pooled budgets.</li> <li>STP budget considerations</li> <li>Currently the financial risk has been negotiated</li> </ul>	Director of Adult Services Downwards

			follow a person from hospital (NHS) to LA's is a further financial risk.			with the CCG and immediate pressures have been offset whilst negotiations around the pooled budget take place.			
CR21	Service user/Customer risk associated with the inability to influence demand whilst expectations continue to rise	Reputation al/social/ec onomic/pol itical	Demand and expectations continue to rise against a backdrop of reduced resources, thus leading to service failure and an increase in complaints. Failure to integrate health and social care to reduce pressures on demand and expectations as a result of ageing population. Unacceptable waiting times for assessment and reviews including occupational therapy, safeguarding and social care reviews.	Consultation and engagement with service users and customers. Co-ordination of communications. Changes and impacts communicated to stakeholders. Impact assessments. Alternative delivery options being explored as part of base budget review option development. Learning from complaints and oversight at CCPI.	16	<ul> <li>Alternative delivery options being explored as part of base budget review option development</li> <li>In relation to adult and children's social care Newton's Europe have been partly been engaged in this area of work</li> <li>See opportunities entry on Healthy Lancashire</li> <li>Early help and prevention investment in integrated wellbeing services</li> <li>Children's demand management strategy</li> <li>Additional capacity is being secured in key areas such as social work and occupational therapy</li> <li>Realignment of management capacity in adult social care to provide improved focus on operational priorities</li> <li>Clear triaging/prioritisation schemes at Customer Access Centre</li> <li>Work with Newton Europe is underway to improve productivity</li> <li>Working with health partners to improve arrangements around discharges from hospital</li> <li>Communicating with stakeholders to ensure an understanding of the councils financial position and need for change</li> <li>Communicating specific proposals and service developments in the context of the financial scenario</li> </ul>	12	MT	→ Downwards.
CR24	Failure to achieve targets agreed with National Troubled Families Unit team due to the specific requirements of the programme.  Failure to provide robust data to evidence the impact on outcomes for those families engaged with the programme	Economic Political	Failure to accrue maximum income from the programme for the authority  Possible reputational risk as a result of failing to meet the national target.  Risk of additional scrutiny of Lancashire's response to the programme	<ul> <li>Manual tracking processes in development with view to maximising payment by result claim opportunities</li> <li>Improvement plan with operational staff with implementation to ensure that 'attached' cases meet national TFU principles</li> <li>Ongoing data matching to identify new eligible families</li> </ul>	16	<ul> <li>Development of reporting processes to ensure monthly progress checks against targets</li> <li>Business case to request additional resources to support tracking and claiming processes</li> <li>Redesigning of outcomes plan to set more achievable/realistic targets</li> <li>Establishment of multi-agency CYPTB task and finish group to drive multi-agency partnership working and explore how to embed the TFU principles within partner organisations</li> <li>Exploration of digital systems that can be used to undertake the necessary analysis for Lancashire's response to the programme.</li> <li>Workforce development ongoing for CAF and LP working.</li> <li>Revised CoN thresholds and CAF documentation, Quality Assurance and processes to assist in meeting requirements.</li> </ul>	12	Head of Wellbeing, Prevention an d Early Help	Downwards
CR25	Failure to implement and meet the statutory requirement to children and	Organisatio nal	Not providing adequate service to SEND leading to inspection failure. Lack of appropriate IT platform. Failure to recruit and retain staff. Commissioning	<ul> <li>Self-assessment completed against new framework</li> <li>N/W regional peer support group established</li> </ul>	16	<ul> <li>Implementation of the early help (IT) module.</li> <li>Recruitment of qualified staff funded by the SEND reform grant.</li> <li>Commissioning arrangements with Health being reviewed.</li> </ul>	12	Head of Special Education Needs and Disability	Level

CR26	young people with special educational needs and/or disabilities.  Proposed museum closures	Organisatio nal/politica l/reputatio nal/financia l/legal	arrangements with health not consistent.  The proposal to close five museums has attracted negative publicity nationally, regionally and locally due to the national importance of the sites and collections  Impact on staff leading to sickness absence  The Council could be challenged by Judicial review if the process by which museums are either closed or transferred to a third party cannot be shown to be fair and legally robust	<ul> <li>Weekly meetings between Museums managers and asset management, equality and diversity, communications and business intelligence to proactively manage the process.</li> <li>Decisions on process continue to be cleared through legal services and cabinet member as appropriate.</li> <li>Expressions of interest have been invited for interested parties that can show they have the resources and expertise to continue operating the museum and ensuring the collections continue to be made accessible to the public.</li> </ul>	16	<ul> <li>Public consultation has taken place to inform future service design and strategy of the museum service</li> <li>EIA detailing the mitigating actions have been completed</li> <li>A Cabinet Working Group with cross party membership has been established to ensure that any transfer of assets which may take place is transparent, fair and robust.</li> <li>Information has been circulated to all staff to assist them with their health and wellbeing as a result of closures.</li> <li>Senior management update staff on a weekly basis</li> <li>To help develop a revised cultural offer an application for heritage lottery funding submitted</li> </ul>	12	Head of Libraries, museums, culture & registrars	Level
Opportunity Identification Number	Opportunity Description	Opportunit y Type	Possible Benefits	Progress to date	Opport unity Score	Maximising Actions	Residual Opportu nity Score	Opportunity Owner	Direction of Travel
C01	Establishing a new model for public service delivery in Lancashire	Political	The establishment of a Lancashire Combined Authority and securing a devolution deal with central government. A Combined Authority is an accountable body in its own right – this means it is a single point of decision making on agreed functions (quicker and simpler decisions); has powers delegated to it from Government and the individual local authorities (subject to local discussion and determination); can hold substantial amounts of Government and European funding. In relation to transport, greater co-operation will allow improvements to the region's public transport network.	Lancashire Leaders to formally take proposals for a new model (in principle) to their authorities. Briefings for County Council members. Progression of work streams.	12	<ul> <li>Work with local authority partners on the establishment of a Combined Authority for Lancashire and in securing a Devolution Deal with Government.</li> <li>Constituent authorities of the proposed combined authority have agreed to proceed with the establishment of a shadow CA in July 16 – cross cutting themes identified and work programmes being developed</li> <li>One Public Estate submission has been developed and submitted</li> <li>A workshop to take place on 5th October 16 facilitated by PWC. This will be an information sharing session to identify potential opportunities for a pan Lancashire approach to service delivery. Key public sector partners will be invited.</li> </ul>	16	Chief Executive	↑ Upwards

CO2	Delivering economic growth	Economic	Continued successful delivery of the LEP's current strategic economic growth programmes. Successfully secured new resources for Lancashire to support job and business creation, housing growth and the delivery of strategic transport infrastructure linking to drive economic growth and regeneration, linking residents and businesses with economic opportunities.	Lancashire Enterprise Partnership has secured almost £1 billion of national resources to deliver a transformational programme of economic growth which see the delivery of new jobs, business and housing growth and strategic transport infrastructure. Key programmes/projects secured include the Preston, South Ribble and Lancashire City Deal, Growth Deal, three Enterprise Zones, Growing Places Funding, Boost Business Lancashire and Superfast Broadband.	12	<ul> <li>Work with local authority partners on the establishment of a Combined Authority for Lancashire and in securing a Devolution Deal with Government to ensure national resources to support economic growth and regeneration are secured.</li> <li>Maximise the support from key local and national public and private sector stakeholders outside of the County Council.</li> <li>Submitted growth deal 3</li> </ul>	16	Director of Economic Development	↑ Upwards
CO3	Opportunities through delivering the draft corporate strategy and property strategy	Economic/S ocial	This strategy seeks to ensure we continue to meet the immediate needs of our communities while shaping the council into an organisation that is sustainable and able to deliver successfully against its goals for years to come. It sets out what we will be doing to achieve that balance, along with our commitment to securing the best outcome for our citizens, communities and for Lancashire. The strategy will help to ensure that we deliver on the following strategic outcomes:  To live a healthy life  To live in a decent home in a good environment  To have employment that provides an income that allows full participation in society	A draft Corporate Strategy, has been produced and has been subject to Consultation. Cabinet considered the Strategy document and the approach contained within it at its meeting of the 26 November 2015. The Strategy was submitted to full Council on the 17 December 2015. The Strategy was debated and amendments agreed. It was resolved that the Corporate Strategy, as now amended, be approved subject to the section 'Our approach to service delivery' being referred back to Cabinet for further consideration. That review process is ongoing	12	<ul> <li>Use the strategy and associated evidence base to guide our decision making and as the overarching framework for planning interventions which will meet the needs of communities</li> <li>Digital by design</li> <li>Embedding evidence based policy/decision making to plan for the future</li> <li>Aligning with health to meet need</li> <li>Property strategy consultation presented to cabinet September 16</li> </ul>	16	MT	↑ Upwards
CO4	Health and Social Care Integration	Organisatio nal	The principle of the separate organisations working together to align plans, strategies and budgets will involve the development of new delivery models and ways of working, to avoid duplication and focus activity where it is needed, recognising that current models of service delivery are unsustainable. Integration would provide the best opportunity to	Participation in the Healthier Lancashire programme building upon the "Alignment of the Plans" work undertaken  Sustainability and Transformation Plan (STP).  Influencing and shaping the process to take account of Combined Authority objectives if and where appropriate.  Aligning, where appropriate with existing work at a pan Lancashire level, and within individual health economies.  Consideration of new models of	12	<ul> <li>Recognise the need for: an ambitious vision, robust partnerships, clear and credible delivery plans, and strong leadership and governance arrangements at a pan-Lancashire level.</li> <li>Lead the integration agenda, recognising the need for an ambitious vision, robust partnerships, clear and credible delivery plans. Strong leadership and governance arrangements at a pan-Lancashire level.</li> </ul>	16	MT	Level

minimise the impact of funding reductions as well as providing a better offer for service users	delivery and potential new funding arrangements, such as pooled budgets where appropriate.			

## **Key to Scores**

	CATASTROPHIC (for risk) OUTSTANDING (for opportunity)	5	10	15	20	25
	MAJOR	4	8	12	16	20
	MODERATE	3	6	9	12	15
IMPACT	MINOR	2	4	6	8	10
	INSIGNIFICANT	1	2	3	4	5
		RARE	UNLIKELY	POSSIBLE	LIKELY	CERTAIN
			LIKELIHOOD			